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SPEED POST

From

Dr. R.K. Sharma,
Project Co-ordinator,
Mahatma Gandhi State Institute of Public Administration,
Institutional Area, Sector 26,
CHANDIGARH

To

✓ The Director Principal,
Govt. Medical College Hospital,
Room No.228, Block 'D', Level 2,
Sector 32,
CHANDIGARH-160030.

No.MGSIPA/Third Party Audit/2023-24/ 5296

Dated: 06 August, 2024

Subject: Proactive disclosure package audited by Third Party by Central
Public Information Officers (CPIOs) under Section-4 of Right to
Information Act, 2005 for the FY 2023-24.


Sir,

Kindly refer to your Email dated 3rd May, 2024 and further your Email dated 7th June, 2024, forwarding us a revised copy of Proactive Disclosure Package Proforma, duly filled in, in respect of your department for the financial year 2023-24 on the above subject.

In this connection, we hereby forward you a copy of our report on the subject, in respect of your institute under Section 4 of Right to Information Act, 2005, for your reference and record.

Thanking you,

Encl: As above


(Dr. R.K. Sharma)
Project Co-ordinator

Report
Of
Government Medical College &
Hospital(GMCH), Sector-32, UT, Chandigarh
on
'Proactive Disclosure Package'
under Section 4 of the Right to Information Act, 2005.

for the
Financial Year 2023-24



Dr. R.K. Sharma
(Project Coordinator)

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PREFACE

The mandate of Right to Information Act, 2005 is to empower citizens, promote openness and accountability in government operations, combat corruption, and make our democracy truly function for the people. The present report is a part of third party audit process which is being conducted in all the departments of Union Territory, Chandigarh. The Department of Personnel and Training, U.T. Administration Chandigarh had requested the Institute to conduct a 'Proactive Disclosure Package' audited by third Party under Section 4 of the Right to Information Act, 2005 for the financial year 2023-24. The institute is conducting the same in the capacity of third party/ auditor.

Mahatma Gandhi State Institute of Public Administration (MGSIPA), Punjab is grateful to the Government Medical College & Hospital (GMCH), Sector-32, UT, Chandigarh and its authorities to cooperate and contribute in the audit process. I am thankful to the MGSIPA project staff, Smt. Madhvi Gupta, Research Associate, contributed in data collection and data analysis, including preparation of first draft of the report, Sh. D.M.S. Bedi, Executive Assistant, provided assistance in coordination and typing work.

I hope that the basic interest i.e. providing information to the needy is served through this effort of third party audit and I urge all the stakeholders to take more and more participation and active interest in the process.

Dr. R.K.Sharma
(Project Coordinator)

Government Medical College & Hospital(GMCH), Sector-32
U.T Chandigarh

The Right to information (RTI) Act, 2005 is a game changer act which has made significant improvements in the ways of departmental working and service delivery. In view of tremendous scope of public welfare via RTI tools, the Government of India is introducing new norms to ensure compliance of RTI mandate across the departments. Third party audit is one among such practices for pro-active RTI disclosures in the departments.

The Department of Personnel and Training, U.T. Administration Chandigarh had requested the Institute vide Chandigarh Administration Letter No. 03/19-IH(12)/Pers.& Trg. - 2024/3150 dated 06/03/2024 to conduct a 'Proactive Disclosure Package' audited by third Party under Section 4 of the Right to Information Act, 2005. The Institute carried out the project as per directions of the Government.

Section 4 (1)(b) of the RTI Act lays down the information which should be disclosed by Public Authorities on a *suo motu* or proactive basis. Based on Section 4(1)(b) of Right to Information Act, 2005, any Public authority is supposed to share a specific information on the public domain within 120 days of the enactment of the Act. Section 4(2) and Section 4(3) prescribe the method of dissemination of this information. The purpose of *suo motu* disclosure under section 4 is to place large amount of information in public domain on a proactive basis to make the functioning of the Public Authorities more transparent and also to reduce the need for filing individual RTI applications.

Since the promulgation of the Act in 2005, large amount of information relating to functioning of the government is being put in public domain. However, the quality and quantity of proactive disclosure should be more given priority with frequent updation by the respective departments. Further there is need to set up a compliance mechanism to ensure that requirements under section 4 of the RTI Act are met.

In Government Medical College & Hospital (GMCH), Sector-32, UT, CHD, audit of section 4(1)b of RTI Act, 2005 was done by getting information through self-structured Transparency Audit Form (TAF).

The main objective of Government Medical College & Hospital (GMCH), Sector-32, UT, Chandigarh is as follows:

- To provide health care services to patients and to provide medical education to students along with mandatory provisions of research and training.

The details of the Transparency Audit Form and the scoring pattern are as under:

The Transparency Audit Form comprises of six parts with a maximum score of 100 marks. The weightage among these six components is allotted as per the nature and significance of the questions. The components of the Transparency Audit Form are mentioned below:

First Part: Organization and Functions

The first part of the Transparency Audit Form is further divided into twelve sub-parts and each part consists of 5 to 8 questions i.e.

S.No.	Component	Section
1.1	Particulars of its organization, functions and duties	[Section 4(1)b(i)].
1.2	Power and duties of its officers and employees	[Section 4(1)(b)(ii)]
1.3	Procedure followed in Decision making process	[Section 4(1)(b)(iii)]
1.4	Norms of discharge of functions	[Section 4(1)(b)(iv)]
1.5	Rules, regulations, instructions manual, records for discharging functions	[Section 4(1)(b)(v)]
1.6	Categories of documents held by the authority under its control	[Section 4(1)(b)(vi)]
1.7	Boards, Councils, Committees and other Bodies constituted as part of the Public Authority	[Section 4(1)(b)(viii)]
1.8	Directory of officers and employees	[Section 4(1)(b)(ix)]
1.9	Monthly Remuneration received by officers and employees including system of compensation.	[Section 4(1)(b)(x)]
1.10	Name, Designation and other particulars of public information officers	[Section 4(1)(b)(xvi)]
1.11	Number of employees against whom Disciplinary action has been proposed/ taken.	[Section 4(2)]
1.12	Programs to advance understandings of RTI	[Section 26]

Second Part: Budget and Programme

This part consists of the following six sub-parts and contains 5 to 8 questions in each part.

S.No.	Component	Section
2.1	Budget allocated to each agency including all plans, proposed expenditure and reports on disbursements made etc.	[Section 4(1)(b)(xi)]
2.2	Foreign and domestic tours during 2023-24	
2.3	Manner of execution of subsidy programme	[Section 4(i)(b)(xii)]
2.4	Discretionary and non-discretionary grants during 2022-23	
2.5	Particulars of recipients of concessions, permits of authorizations granted by the public authority	[Section 4(i)(b)(xiii)]
2.6	Comptroller Audit General (CAG) and Public Accounts Committee (PAC) Paras	

Third Part: Publicity Band Public Interface

Publicity Band Public interface further contains five sub-parts with following questions:

S.No.	Component	Section
3.1	Particulars of any arrangement for consultation with or representation by the members of the public in relation to the formulation of policy or implementation thereof	[Section 4 (1)(b)(vii)]
3.2	Are the details of policies/ decisions, which affect public, informed to them	[Section 4(1)(c)]
3.3	Dissemination of information widely and in such form and manner which is easily accessible to the public	[Section 4(3)]
3.4	Form of accessibility of information manual /handbook	[Section 4(1)(b)]
3.5	Whether information manual/handbook available free of cost or not	[Section 4(1)(b)]

Fourth Part: E-Governance

E-Governance consists of seven sub-parts. Every sub-part contains 5 to 8 questions which are as follows:

S.No.	Component	Section
4.1	Language in which Information Manual/Handbook available.	
4.2	When was the information Manual/Handbook last updated?	
4.3	Information available in electronic form	
4.4	Particulars of facilities available to citizens for obtaining information	[Section 4(1)(b)(xiv)]
4.5	Such other information as may be prescribed	[Section 4(1)(b)(xv)]
4.6	Receipt and Disposal of RTI applications and appeals.	[Section 4(i)(b)(xvii)]
4.7	Replies to questions asked in the parliament, if any	
		[Section 4(1)(d)(2)]

Fifth Part: Information as may be prescribed.

The fifth Part of the Transparency Audit Form consists of only one question which is further divided into five sub parts.

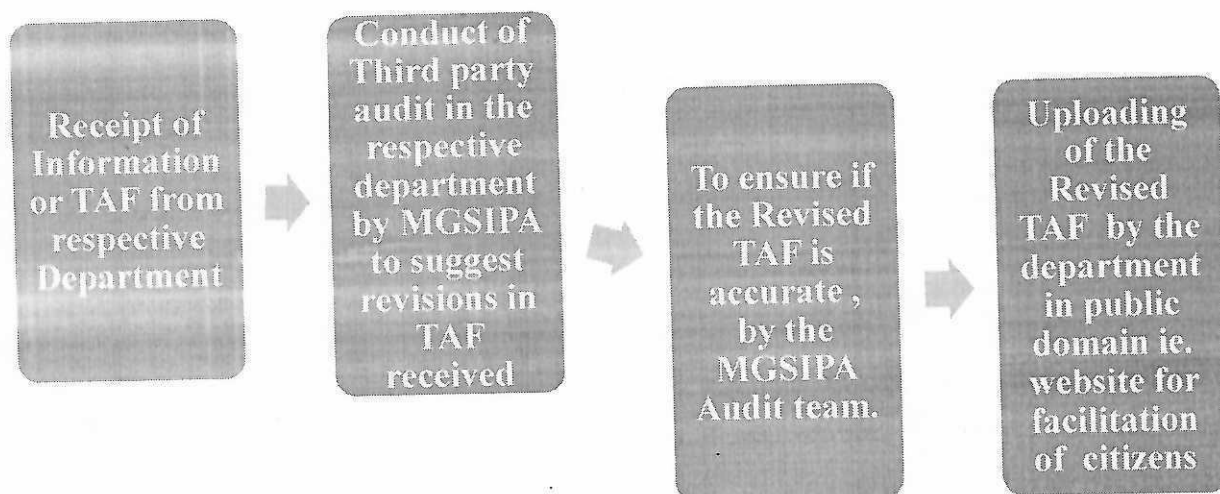
5.1 Such other information as may be prescribed

Sixth Part: Information disclosed on own initiative.

This part also contains only one question on, items/ information disclosed by the self-initiative of departments so that public has minimum resort to use RTI Act to obtain information.

THIRD PARTY AUDIT PROCESS

The complete process followed by Mahatma Gandhi State Institute of Public Administration (MGSIPA), Chandigarh is depicted by following flowchart:



Government Medical College & Hospital (GMCH), Sector-32, UT, Chandigarh, sent the Transparency Audit Form vide an e-mail dated 03/05/2024 and sent revised Transparency Audit Form vide an e-mail dated 07/06/2024. It has been verified from the website and found that they have uploaded the RTI information on the website link of Government Medical College & Hospital (GMCH), Sector-32 i.e., <https://gmch.gov.in/rti/rti-info-under-section-41b-proactive-disclosure>.

Under RTI Act, Government Medical College & Hospital (GMCH), Sector-32, UT, CHD, has updated the whole Transparency Audit Form along with annexures and all the necessary information under Section 4 of RTI Act, 2005.

The scoring of the Transparency Audit Form sent by the department was done by using the following format:

RESULTS AND DISCUSSION

Table I
AUDIT OF PART I
(Organization and Function)

S. No.	Item	Details of disclosure	Weightage to the Variables
1.1	Particulars of its organization, functions and duties [Section 4(1)(b)(i)]	(i) Name of the Organization and its website	0.16
		(ii) Head of the organization	0.16
		(iii) Vision, Mission and Key objectives	0.16
		(iv) Function and duties	0.16
		(v) Organization Chart	0.16
1.2	Power and duties of its officers and employees [Section 4(1)(b)(ii)]	(i) Powers and duties of officers (administrative, financial and judicial)	0.16
		(ii) Power and duties of other employees	0.16
		(iii) Rules/ orders under which powers and duty are derived and Exercised	0.16
		(v) Work allocation	0.16
1.3	Procedure followed in decision making process [Section 4(1)(b)(iii)]	(i) Process of decision making. Identify key decision making points	0.16
		(ii) Final decision making authority	0.16
		(iii) Related provisions, acts, rules etc.	0.16
		(iv) Time limit for taking a decisions, if any	0.16
		(v) Channel of supervision and accountability	0.16
1.4	Norms for discharge of functions [Section 4(1)(b)(iv)]	(i) Nature of functions/ services offered	0.16
		(ii) Norms/ standards for functions/ service delivery	0.16
		(iii) Process by which these services can be accessed	0.16
		(iv) Time-limit for achieving the targets	0.16

		(v) Process of redress of grievances	0.16
1.5	Rules, regulations, instructions manual and records for discharging functions [Section 4(1)(b)(v)]	(i) Title and nature of the record/	0.20
		(ii) List of Rules, regulations, instructions manuals and records.	0.20
		(iii) Acts/ Rules manuals etc.	0.20
		(iv) Transfer policy and transfer orders	0.20
1.6	Categories of documents held by the authority under its control [Section 4(1)(b)(vi)]	(i) Categories of documents	0.41
		(ii) Custodian of documents/categories	0.41
1.7	Boards, Councils, Committees and other Bodies constituted as part of the Public Authority [Section 4(1)(b)(viii)]	(i) Name of Boards, Council, Committee etc.	0.10
		(ii) Composition	0.10
		(iii) Dates from which constituted	0.10
		(iv) Term/Tenure	0.10
		(v) Powers and functions	0.10
		(vi) Whether their meetings are open to the public?	0.10
		(vii) Whether the minutes of the meetings are open to the public are available?	0.10
		(viii) Place where the minutes if open to the public are available?	0.10
1.8	Directory of officers and employees [Section 4(1)(b)(ix)]	(i) Name and designation	0.41
		(ii) Telephone , fax and email ID	0.41
1.9	Monthly Remuneration received by officers & employees including system of compensation [Section 4(1)]	(i) List of employees with Gross monthly remuneration	0.41
		(ii) System of compensation as provided in its regulations	0.41

	(b) (x)]		
1.10	Name, designation and other particulars of public information officers [Section 4(1) (b) (xvi)]	(i) Name and designation of the public information officer (PIO), Assistant Public Information (s) & Appellate Authority	0.41
		(ii) Address, telephone numbers and email ID of each designated official.	0.41
1.11	No. Of employees against whom Disciplinary action has been proposed/ taken (Section 4(2))	No. of employees against whom disciplinary action has been	0.41
		(i) Pending for Minor penalty or major penalty proceedings	
		(ii) Finalised for Minor penalty or major penalty proceedings	0.41
1.12	Programmes to advance understanding of RTI (Section 26)	(i) Educational programmes	0.20
		(ii) Efforts to encourage public authority to participate in these programmes	0.20
		(iii) Training of CPIO/APIO	0.20
		(iv) Update & publish guidelines on RTI by the Public Authorities concerned	0.20
	Total		9.7/10

Part I consisted of organizational characteristics and functions of various officers/officials in hierarchy. The total marks allotted to this part were 10. The information provided by the department in this part was fully met as this part scored 9.7 out of 10 marks.

Table II
AUDIT OF PART II
(Budget and Programme)

S. No.	Item	Details of disclosure	Weightage to the Variables
2.1	Budget allocated to each agency including all plans, proposed expenditure and reports on disbursements made etc. [Section 4(1)(b)(xi)]	(i) Total Budget for the public authority	0.33
		(ii) Budget for each agency and plan & programmes	0.33
		(iii) Proposed expenditures	0.33
		(iv) Revised budget for each agency, if any	0.33
		(v) Report on disbursements made and place where the related reports are available	0.33
2.2	Foreign and domestic tours during 2023-24	(i) Budget	0.55
		(ii) Foreign and domestic Tours by ministries and officials of the rank of Joint Secretary to the Government and above, as well as the heads of the Department. a) Places visited b) The period of visit c) The number of members in the official delegation d) Expenditure on the visit	0.55

		(iii) Information related to procurements <ul style="list-style-type: none"> a) Notice/tender enquires, and corrigenda if any thereon, b) Details of the bids awarded comprising the names of the suppliers of goods/ services being procured, c) The works contracts concluded – in any such combination of the above- and d) The rate /rates and the total amount at which such procurement or works contract is to be executed. 	0.55
2.3	Manner of execution of subsidy programme [Section 4(i)(b)(xii)]	(i) Name of the programme of activity	0.20
		(ii) Objective of the programme	0.20
		(iii) Procedure to avail benefits	0.20
		(iv) Duration of the programme/scheme	0.20
		(v) Physical and financial targets of the programme	0.20
		(vi) Nature/ scale of subsidy /amount allotted	0.20
		(vii) Eligibility criteria for grant of subsidy	0.20
		(viii) Details of beneficiaries of subsidy programme (number, profile etc)	0.20

2.4	Discretionary and non-discretionary grants.	(i) Discretionary and non-discretionary grants/ allocations to State Govt./ NGOs/other institutions	0.83
		(ii) Annual accounts of all legal entities who are provided grants by public authorities	0.83
2.5	Particulars of recipients of concessions, permits of authorizations granted by the public authority [Section 4(1)(b) (xiii)]	(i) Concessions, permits or authorizations granted by public authority	0.83
		(ii) For each concessions, permit a) Eligibility criteria b) Procedure for getting permits of authorizations c) Name and address of the recipients given concessions/ permits or authorizations d) Date of award of concessions/permits of authorizations	0.83
2.6	CAG & PAC paras	CAG and PAC paras and the action taken reports (ATRs) after these have been laid on the table of Administrator, U.T., Chandigarh.	1.66
	Total		9.88/10

Part II consisted of Budget and programmes of the department. It was divided into six sub parts. 10 marks were allotted to this part. The total marks obtained in this part by the department were 9.88 out of 10 marks. The department fully achieved the result in part II, under *suo motu* disclosure of Information under Section 4 of Right to Information Act, 2005.

Table III
AUDIT OF PART III
(Publicity Band Public interface)

S. No.	Item	Details of disclosure	Weightage to the Variables
3.1	Particulars for any arrangement for consultation with or representation by the members of the public in relation to the formulation of policy or implementation thereof [Section 4(1)(b)(vii)]	Arrangement for consultations with (i) Relevant Acts, Rules, Forms and other documents which are normally accessed by citizens	2.5
		(ii) Arrangements for consultation with or representation by a) Members of the public in policy formulation/ policy implementation b) Day & time allotted for visitors c) Contact details of Information & Facilitation Counter (IFC) to provide publications frequently sought by RTI applicants	2.5
		Public- private partnerships (PPP) (i) Details of Special Purpose Vehicle (SPV), if any	
		(ii) Detailed project reports(DPRs)	
		(iii) Concession agreements.	
		(iv) Operation and maintenance manuals	
		(v) Other documents generated as part of the implementation of the PPP	

		(vi) Information relating to fees, tolls, or the other kinds of revenues that may be collected under authorization from the government	
		(vii) Information relating to outputs and outcomes	
		(viii) The process of the selection of the private sector party (concessionaire etc.)	
		(ix) All payment made under the PPP project	
3.2	Are the details of policies / decisions, which affect public, informed to them [Section 4(1) (c)]	Publish all relevant facts while formulating important policies or announcing decisions which affect public to make the process more interactive; (i) Policy decisions/ legislations taken in the previous one year	1.66
		(ii) Outline the Public consultation process	1.66
		(iii) Outline the arrangement for consultation before formulation of policy.	1.66
3.3	Dissemination of information widely and in such form and manner which is easily accessible to the public [Section 4(3)]	Use of the most effective means of communication (i) Internet (website)	5
3.4	Form of accessibility of	Information manual/handbook available in (i) Electronic format	2.5

	information manual/ handbook [Section 4(1)(b)]	(ii) Printed format	2.5
3.5	Whether information manual/ handbook available free of cost or not [Section 4(1)(b)]	List of materials available (i) Free of cost	2.5
		(ii) At a reasonable cost of the medium	2.5
	Total		25/25

Part III indicated the Publicity Band Public Interface of the department. In this part the department scored 25 marks out of 25 which showed that the department provided relevant information with regard to publicity band and public interface and the result was fully met.

Table IV
AUDIT OF PART IV
(E-Governance)

S.No.	Item	Details of disclosure	Weightage to the Variables
4.1	Language in which Information Manual/Handbook Available	(i) English	1.4
		(ii) Vernacular/ Local Language	1.4
4.2	When was the information Manual/Handbook last updated?	Last date of Annual Updation	2.8
4.3	Information available in electronic form [Section 4(1)(b)(xiv)]	(i) Details of information available in electronic form	0.93
		(ii) Name/ title of the document/record/ other information	0.93
		(iii) Location where available	0.93
4.4	Particulars of facilities available to citizen for obtaining information [Section 4(1)(b)(xv)]	(i) Name & location of the facilities	0.7
		(ii) Details of information made available	0.7
		(iii) Working hours of the facility	0.7
		(iv) Contact person & contact details (Phone, fax, email)	0.7
4.5	Such other information as may be prescribed under section 4(i)(b)(xvii)	(i) Grievance redressal mechanism	0.35
		(ii) Details of applications received under RTI and information provided	0.35
		(iii) List of completed schemes/projects/Programmes	0.35
		(iv) List of schemes/ projects/programme under way	0.35

		(v) Details of all contracts entered into including name of the contractor, amount of contract and period of completion of contract	0.35
		(vi) Annual Report	0.35
		(vii) Frequently Asked Question (FAQs)	0.35
		(viii) Any other information	0.35
4.6	Receipt & Disposal of RTI applications & appeals	(i) Details of applications received and disposed	1.4
		(ii) Details of appeals received and orders issued	1.4
4.7	Replies to questions asked in the parliament, if any. [Section 4(1)(d)(2)]	Details of questions asked and replies given	2.8
	Total		19.59/20

Part IV demonstrated E-governance. Weightages assigned to this part were 20. The department scored 19.59 out of 20 marks which indicated that the result remained **fully met**.

Table V
AUDIT OF PART V

(Information may be prescribed)

S.No.	Item	Details of disclosure		Weightage to the Variables
5	Such other information as may be prescribed	(i)	Name & details of (a) Current CPIOs & First Appellate Authority (FAAs) Earlier CPIO & First Appellate Authority (FAAs) from 1.1.2015	2
		(ii)	Details of third party audit of voluntary disclosure	2
			(a) Dates of audit carried out (b) Report of the audit carried out	
		(iii)	Appointment of Nodal Officers not below the rank of Joint Director/ Additional Director (a) Date of appointment (b) Name & Designation of the officers	2
		(iv)	Consultancy committee of key stake holders for advice on <i>suo-motu</i> disclosure	2.
			(a) Dates from which constituted (b) Name & Designation of the officers	
		(v)	Committee of PIOs/FAAs with rich experience in RTI to identify frequently sought information under RTI	2
			(a) Dates from which constituted (b) Name & Designation of the Officers	
	Total			10/10

The Part V dealt with the information on name and details of current Central Public Information Officers and First Appellate Authority, details of third party audit of voluntary disclosure, appointment of Nodal Officers etc. 10 marks were allotted to this part. 10 out of 10 marks were obtained by the department in this part. The reason for such good marks is attributed to the fact that the information provided by the department in all the parts was fully met

Table VI
AUDIT OF PART VI

(Suo motu disclosure of Information under section 4 of RTI Act, 2005/ Information Disclosed on own Initiative)

S.No.	Item	Details of disclosure	Weightage to the Variables
6.1	Item / information disclosed so that public have minimum resort to use of RTI Act to obtain information		25
	Total		25

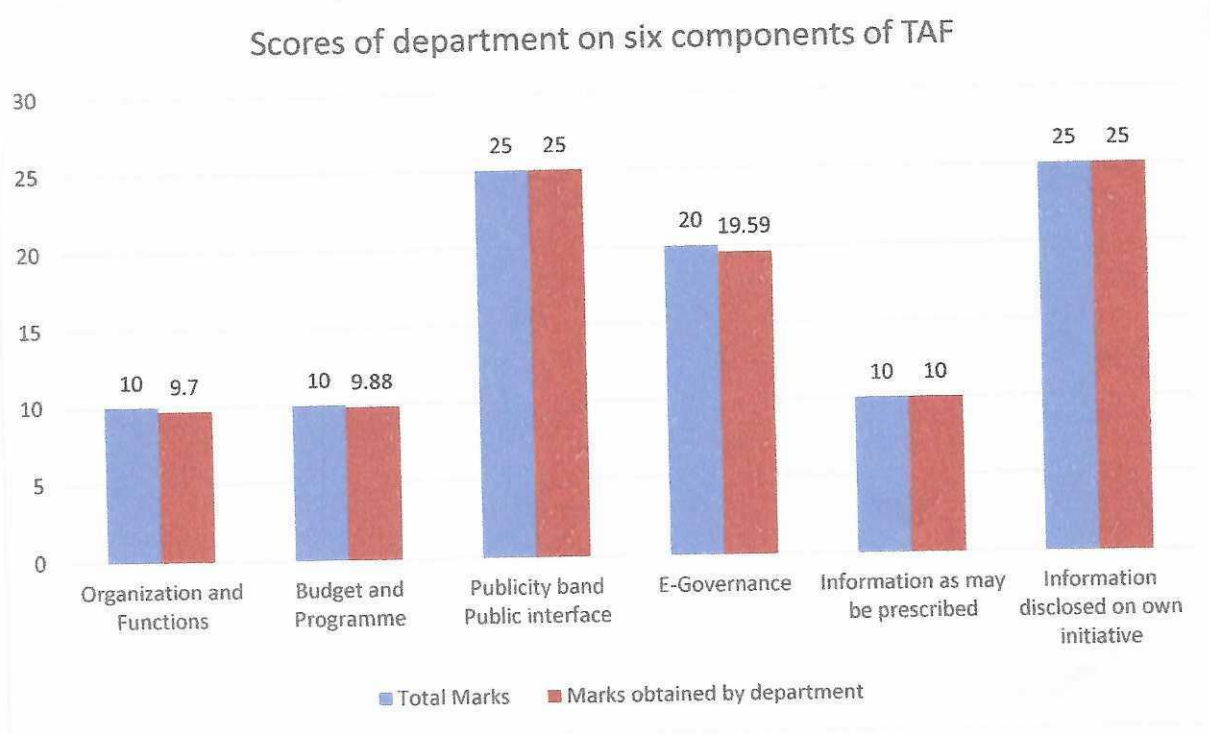
Part VI indicated one question pertaining to *suo motu* disclosure of Information under section 4 of RTI Act, 2005/ information disclosed so that public had a minimum resort to use RTI Act to obtain information. Weightages assigned to this part were 25 and the department provided full information with regards to this part on their website link, <https://gmch.gov.in/rti/rti-info-under-section-41b-proactive-disclosure>. Hence, in this part also, the department scored full marks and the requirements of the institute in this part were **fully met**.

SUMMARY

Table VII
Total marks obtained pertaining to each section.

Sr.no	Activity	Marks Allotted	Marks Obtained	Results
1.	Organization and Functions	10	9.7	Fully met
2.	Budget and Programme	10	9.88	Fully met
3.	Publicity band Public interface	25	25	Fully met
4.	E-Governance	20	19.59	Fully met
5.	Information as may be prescribed	10	10	Fully met
6.	Information disclosed on own initiative	25	25	Fully met
	Grand Total	100	98.2	

The above table indicates the total marks obtained by the Government Medical College & Hospital (GMCH), Sector-32, UT, Chandigarh, relating to each section. The explanation of which is as follows:



In organizational characteristics and functions of various officers/ officials in hierarchy, the department scored 9.7 out of 10 marks which indicated that the department provided information pertaining to their organization and its functions which was **fully met**. In Budget and Programme, the department scored 9.88 out of 10 marks which indicated that the department uploaded information with regards to budget and programme which was **fully met**. In the third part i.e. Publicity band Public interface, the department scored 25 out of 25 marks which indicated that the department provided relevant information relating to publicity band and public interface and the result remained **fully met**.

In the next part that dealt with E-Governance, the department got 19.59 out of 20 marks which indicated that the result was **fully met**. In part V i.e. Information as may be prescribed, the department again scored 10 out of 10 marks. The reason for such good marks is attributed to the fact that the information provided by the department in this part was **fully met**. In the last part, which dealt with Suo motu disclosure of Information under section 4 of RTI Act, 2005/Information disclosed on own initiative, the department had given relevant information for the convenience of the litigants on their official website and thus scored 25 out of 25 marks in this part. Hence, in this part the department scored full marks and the requirements of the institute in this part were **fully met**.

The department obtained an aggregate of **98.2** out of **100** marks, which indicated that the department had furnished relevant information pertaining to every domain mentioned in the TAF. It was also found that the department used user friendly language and had also uploaded Transparency Audit form along with annexures timely on their website link, <https://gmch.gov.in/rti/rti-info-under-section-41b-proactive-disclosure>.

In view of above discussion, it can be assessed that Government Medical College & Hospital (GMCH), Sector-32, UT, Chandigarh, has completed third party audit process conducted by MGSIPA, Chandigarh as part of 'Proactive Disclosure Package' Audited by Third Party under Section 4 of the Right to Information Act, 2005 across all the departments of Union Territory, Chandigarh for the financial year 2023-2024.

SUGGESTIONS AND RECOMMENDATIONS

The Right to Information Act is an act with practical usage. It helps citizens to stay informed and also ensures transparent working in Government administrative structures. The obligation to share information with the citizens adds additional responsibility on the public officers to manage, maintain and monitor records efficiently and effectively. There is immense need of awareness among all frontiers of Governance so as to ensure the effective implementation of Right to Information Act. There are some general suggestions that can be referred by the departments to create mass awareness among citizens and Government authorities regarding RTI Act:

1. The digital and social media platforms can serve as effective agents to generate mass awareness among people.
2. Print media like magazines, pamphlets, hoardings, boards and newspapers can also be used to share RTI related information among the public.
3. Government authorities can organize educational programmes such as street plays, *Nukkad Nataks* etc. to further advance the understanding of the act.
4. Government authorities should bring out comprehensive guidelines and information in the form of booklets and handbooks related to RTI Act 2005.

The acts like RTI Act need widespread publicity so as to increase its outreach and to ensure that information is available on public domains for transparent Government working.