GOVT. MEDICAL COLLEGE & HOSPITAL, CHANDIGARH (ESTABLISHMENT BRANCH-IV)

38341

Endst. No. GMCH/EIV/EA3/2019/

Dated, Chandigarh the,

A copy of letter No. 28/67/1-IH(11)/2019/14032 dated 13.09.2019 alongwith its enclosures received from the Special Secretary Personnel, Chandigarh Administration is forwarded to the System Analyst, IT Centre to e-circulate/email the same to e-circulate /email to all the HODs/Branch Incharges of GMCH, Chandigarh for information and further action in the matter at their end, please.

Encls. As above.

Superintendent(Estt.-IV

CHANDIGARH ADMINISTRATION DEPARTMENT OF PERSONNEL

NOTIFICATION

No. 28/67/1-IH(11)-2019/14032

Dated 13/09/2019

In exercise of the powers conferred under section 2(k) of the Punjab Right to Service Act, 2011 and the Punjab Right to Service (Amendment) Act, 2014 as extended to Union Territory of Chandigarh by the Government of India, Ministry of Home Affairs vide Notification No. G.S.R. 1015(E) dated 14.08.2017, the Administrator, Union Territory, Chandigarh is pleased to notify the services, designated officers, first appellate authorities, second appellate authorities and the stipulated time limit for the purpose of Section 3 of the Punjab Right to Service Act, 2011 and the Punjab Right to Service (Amendment) Act, 2014 as extended to Union Territory of Chandigarh, as detailed below:

| Sr. No. | Name of the Depart ment | Name of the Services | Given time limit (working days) | Designated Officer | First Appellate Authority | Second Appellate Authority |
|------------|----------------------------------|---|--|-----------------------|--------------------------------------|--|
| 1. | DC Office (MA Branch) | Grant of event permissions like Road Show, Shobha Yatra, Nagar Kirtan Trade Fair Exhibition etc. | Part 1 (four days) To send the letters to all the concerned authorities like SSP (L&O), SSP (T&S), Chief Fire Officer, M.C Office, Chandigarh etc. for sending NOCs/Reports Part –II (seven days) Permission will be issued within 7 days after receipt of NOCs/Reports from all the concerned authorities. Subject to the condition that reports of all the concerned authority are ok. | Superintendent | Additional Deputy Commissioner | Deputy Commissioner |
| 2. | DC Office (MA Branch) | Countersignat ure on documents | Part 1 (Four days) To send the letters to all the concerned authorities i.e. Birth & Death Department, Registrar marriages etc. for sending genuineness reports Part –II (Seven days) Documents will be countersignature within seven days after receipt of genuineness reports from all the concerned authorities. Subject to the condition that reports of all the concerned authority are ok. | Superintendent | Additional Deputy Commissioner | Deputy Commissioner |
| 3. | DC Office (STA Branch) | Refund of Non Judicial Stamp Papers/ Court Fee orders | Part-I (Five days) Application of refund will be sent to Tehsildar (R) for verification Part-II (Thirty days) | Superintendent | Additional Deputy Commissioner | Deputy Commissioner- cum-Collector, U.T, Chandigarh (Revenue) |

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| Sr. No. | Name of the Depart ment | Name of the Services | Given time limit (working days) | Designated Officer | First Appellate Authority | Second Appellate Authority |
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| | - | | After receiving verification report from Tehsildar (R), the online bill will be prepared after approval of competent authority | | | |
| 4. | DC Office (STA Branch) | Refund of Treasury Challans | Part-1 (Five days) Application of refund will be sent to Tehsildar (R) for verification Part-11 (Ten days) After receiving verification report from Tehsildar (R), the case will be submitted to the Collector for getting approval to send the case to the Commissioner, Chandigarh Revenue for sanction Part-111 (Twenty days) After receipt of the sanction order, the online bill will be sent to the Treasury, U.T, Chandigarh | Superintendent | Deputy Commissioner -cum- Collector, U.T, Chandigarh (Revenue) | Commissione Chandigarh Division Chandigarh (Revenue) |
| 5. | DC Office (STA Branch) | Certified copies of Record | 15 days | Superintendent | Additional Deputy Commissioner | Deputy Commissioner |
| 6. | DC Office (RIA Branch) | Registration of Partnership Firm | Part-I (seven days) To send the letter with application to concerned SSP, Chd for requesting the sending NOCs/Reports <u>Part-II</u> After receiving the NOC from concerned authority the certificate will be issued in 20 days | Superintendent | Additional Deputy Commissioner | Deputy Commissioner |
| 7. | DC Office (RIA Branch) | Registration of Welfare Society | Part-I (seven days) To send the letter with application to concerned SSP, Chd for requesting the sending NOCs/Reports Part-II After receiving the NOC from concerned authority the certificate will be issued in 20 days | Superintendent | Additional Deputy Commissioner | Deputy Commissioner |
| | DC Office (RIA Branch) | Private Security Agency License | Part-I (seven days) To send the application for verification to concerned SSP <u>Part-II (30 days)</u> After receiving the NOC from concerned | Additional Deputy Commissioner | Deputy Commissioner | Home Secretary |

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| Sr. No. | Name of the Depart ment | Name of the Services | Given time limit (working days) | Designated Officer | First Appellate Authority | Second Appellate Authority |
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| | | | authority the certificate will be issued in 20 days | | n a disan ar an an Tarihi (san 1 Tarihi (san 1) | |
| 9. | DC Office (RIA Branch) | MPKBY Agency | Part-I (seven days) To send the application for verification to concerned SSP <u>Part-II</u> After receiving the NOC from concerned authority the certificate will be issued in 20 days | Superintendent | Additional Deputy Commissioner | Deputy Commissioner |
| 10. | DC Office (RIA Branch) | SAS Agency | Part-I (seven days) To send the application for verification to concerned SSP <u>Part-II</u> After receiving the NOC from concerned authority the certificate will be issued in 20 days | Superintendent | Additional Deputy Commissioner | Deputy Commissioner |
| 11. | DC Office (Reven ue) | Certified Copies of all manual documents at village level if the number of pages is less than 05 | 3 days | Patwari | Assistant Collector Grade-II/ Tehsildar (Revenue) | Assistant Collector 1 st Grade/Concerr ed SDM |
| 12. | DC Office (Reven ue) | Certified copies of all manual documents at village level if number of pages is 6-14) | 5 days | Patwari | Assistant Collector Grade-II/ Tehsildar (Revenue) | Assistant Collector 1 st Grade/ Concerned SDM |
| 13. | DC Office (Reven ue) | Certified copies of all manual documents at village level if number of pages is 15- 30) | 7 Days | Patwari | Assistant Collector Grade-II/ Tehsildar (Revenue) | Assistant Collector 1 st Grade/ Concerned SDM |
| 14. | DC Office (Reven ue) | Certified Copies of all manual documents at village level if the number of pages more than 30 | 15 days | Patwari | ⁶ Assistant Collector Grade-II/ Tehsildar (Revenue) | Assistant Collector 1 st Grade/ Concerned SDM |
| 15. | DC Office (Reven ue) | Private Partition of Land (mutual consent of landowners) | 90 days for partition (finalization at the time of attestation of mutation) | Assistant Collector Grade- II/Tehsildar (Revenue) | Assistant Collector 1 st Grade/ Concerned SDM | Collector |

| Sr. No. | Name of the Depart ment | Name of the Services | Given time limit (working days) | Designated Officer | First Appellate Authority | Second Appellate Authority |
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| 16. | DC Office (Reven ue) | Demarcation of Land (mutual consent of landowners | 60 days 45 days- where police help is required (subject to the availability of police force) | Circle Kanungo | Assistant Collector Grade-II/ Tehsildar (Revenue) | Assistant Collector 1 st Grade/ Concerned SDM |
| 17. | DC Office (Reven ue) | Residence certificate | 45 days | Tehsildar (Revenue) | Additional Deputy Commissioner | Deputy Commissione |
| 18. | ue) DC Late Entry Office ørders of Birth (Reven & Death. ue) | | 60 days | Tehsildar (Revenue) | Additional Deputy Commissioner | Deputy Commissione Subject to the receiving report/ verification from MOH/ Hospital |
| 19. | DC Issuance of SC Office certificate (Certific (Bonafide) ate Branch of SDM | | 30 Days After receiving verification report from area Patwari and Tehsildar (Revenue), the certificate will be issued. | Concerned SDA | Concerned SDM | Deputy Commissione |
| 20. | Office) DC Office (Certific ate Branch of SDM Office) | Issuance of SC certificate (Migration) | 30 Days After receiving genuineness verification report from state of origin, and from area Patwari and Tehsildar (Revenue); both reports, the certificate will be issued. | Concerned SDA | Concerned SDM | Deputy Commissioner |
| 21. | DC Office (Certific ate Branch of SDM Office) | Issuance of OBC certificate (Bonafide) | 30 Days After receiving verification report from area Patwari and Tehsildar (Revenue), the certificate will be issued. | Concerned SDA | Concerned SDM | Deputy Commissioner |
| 22. | DC Office (Certific ate Branch of SDM Office) | Issuance of OBC certificate(Mi gration) | 30 Days After receiving genuineness verification report from state of origin, and from area Patwari and Tehsildar (Revenue); both reports, the certificate will be issued. | Concerned SDA | Concerned SDM | Deputy Commissioner |
| 23. | DC Office (Certific ate Branch of SDM Office) | Issuance of Minority certificate | 30 Days Aftér receiving verification report from area Patwari and Tehsildar (Revenue), the certificate will be issued. | SDA of SDM (Central) | SDM (Central) | Deputy Commissioner |
| 24. | DC Office (Certific ate Branch of SDM | Issuance of Nationality certificate | 45 Days After receiving verification report from Police authority, and from area Patwari and Tehsildar(Revenue); | SDA of SDM (Central) | SDM (Central) | Deputy Commissioner |

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| Sr. No. | Name of the Depart ment | Name of the Services | Given time limit (working days) | Designated Officer | First Appellate Authority | Second Appellate Authority |
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| | -Office) | | both reports, the certificate will be issued. | in provide | | |
| 25. | DC Office (Certific ate Branch of SDM Office) | Registration of Birth certificate in adoption cases | 20 Days After receiving report of assessment of age of child from the Medical Supdt./ concerned authority, the certificate will be issued. | Concerned SDA | Concerned SDM | Deputy Commissioner |
| 26. | DC Office (Certific ate Branch of SDM Office) | Change of parents name in birth certificate in adoption cases | 20 Days After receiving verification report of adoption deed from concerned Sub- registrar, the certificate will be issued. | Concerned SDA | Concerned SDM | Deputy Commissioner |
| 27. | DC Office (Certific ate Branch of SDM Office) | Permanent Residence certificate | 30 Days After receiving verification report from Patwari and Tehsildar (Revenue), the certificate will be issued. | Concerned SDA | Concerned SDM | Deputy Commissioner |
| 28. | DC Office (Certific ate Branch of SDM Office) | Issuance of Late Birth entry Orders | 20 Days After receiving verification report from Medical Officer of Health/ the Hospital where the birth relates with, and from Patwari and Tehsildar (Revenue); both reports, the orders will be issued. | Concerned SDA | Concerned SDM | Deputy Commissioner |
| 29. | DC Office (Certific ate Branch of SDM Office) | Issuance of Late Death entry Orders | 20 Days After receiving verification report from Medical Officer of Health/ the Hospital where the death relates with, and from Patwari and Tehsildar (Revenue); both reports, the certificate will be issued. | Concerned SDA | Concerned SDM | Deputy Commissioner |
| 30. | DC Office (Arms Branch) | New Arms License | Part-I (20 days) To forward case to concerned deptt/s Part-II (45 days) For final approval after receiving reports/NOCs from concerned Deptt./s | Superintendent | Additional District Magistrate | District Magistrate Remarks- The days mentioned are just for recommending the case to Home Deptt/MHA (in case of PE License), subject to deposit all the requisite documents/ |
| 31. | DC | Area | Part-I (20 days) | Superintendent | Additional | requisite fee |

| Sr. No. | Name of the Depart ment | Name of the Services | Given time limit (working days) | Designated Officer | First Appellate Authority | Second Appellate Authority |
|------------|----------------------------------|---|--|-----------------------|--------------------------------------|---|
| | Office (Arms Branch) | Extension of Arm License | To forward case to concerned deptt/s | | District Magistrate | Magistrate Remarks- Th |
| | . * | | Part-II (45 days) For final approval after receiving reports/NOCs from concerned Deptt./s | | | days mentioned ar just fo recommending the case t |
| | | 1 | | | | Home Deptt/MHA (i case of P License), |
| • | | | | | | subject t deposit all th requisite documents/ requisite fee |
| 32. | DC Office (Arms | Arms License Renewal | Part-1 (07 days) To forward case to concerned deptt/s | Superintendent | Additional District Magistrate | District Magistrate |
| | Branch) | | Part-II (30 days) For final approval after receiving reports/NOCs from concerned Deptt./s | | | Remarks- Subject tr deposit all the requisite documents/ requisite fee |
| 33. | DC Office (Arms Branch) | Outside Registration | Part-I (20 days) To forward case to concerned deptt/s Part-II (45 days) For final approval after receiving reports/NOCs from concerned | Superintendent | Additional District Magistrate | District Magistrate Remarks- Subject to deposit all the requisite documents/ requisite fee |
| 34. | DC Office (Arms Branch) | Permission to purchase the weapon | Deptt./s 30 working days | Superintendent | Additional District Magistrate | Remarks Subject to deposit all the requisite documents/ requisite fee |
| 35. | DC Office (Arms Branch) | Entry of weapon/delet ion of weapon | 30 working days | Superintendent | Additional District Magistrate | District Magistrate Remarks- The days mentioned are just for recommending the case to Home Deptt/MHA (in case of PE License) |
| 36. | DC Office (Arms Branch) | Dealer's NOC | 25 working days (approx) | Superintendent | Additional District Magistrate | District Magistrate Remarks- Subject to deposit all the requisite documents/ |
| | DC | Dealer's TL | 25 working days | Superintendent | Additional | requisite fee District |

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| | Office (Arms Branch) | | (approx) | | District Magistrate | Magistrate Remarks- Subject t deposit all th |
| | | | | | | requisite documents/ requisite fee |
| 38. | DC Office (Arms Branch) | Sale permission | 30 working days | Superintendent | Additional District Magistrate | District Magistrate Remarks- 3 days are ju: |
| | | | | | | for recommending the case t Home |
| 2 - • | | | | | | Deptt/MHA (i case c Prohibited |
| | | | | | | Bore), afte completion the 45 day notice, subjec |
| | | | | | | to deposit al the requisite documents/ requisite fee |
| 39. | DC Office (Arms Branch) | Updation of all the licence related activities in NDAL-ALIS | 07 days after approving case | Superintendent | Additional District Magistrate | District Magistrate Remarks- Or a per file |
| 40. | DC Office (Sub- | software Registration of documents/in | Within fifteen working days | Sub Registrar | Registrar | received Inspector General o Registration |
| | Registr ar) | struments and supply of certified copy | | | | Remarks- The matter fo |
| | | of under the Indian Registration Act, 1908 | | | | appointment o Officers unde the said Act needs to be |
| | | Act, 1908 | | | | dealt by the Establishment Branch of this |
| 41. | DC Office (Sub- Registr | lssuance of order for refusal/defer ment of | Four months or before the document becomes time barred | Sub Registrar | Registrar | office. Inspector General of Registration |
| | ar) | registration, in case the impediment to registration | | | | Remarks- As per para 137 of the Punjab Registration |
| | | is a mere informality or a defect capable of | | | | Manual, 1929 in such cases opportunity should be giver |
| × . | | remedy | | | | to the parties to correct the flaw and no |
| · | | | | | | final order of refusal shall be made until the |

| Sr. No. | Name of the Depart ment | Name of the Services | Given time limit (working days) | Designated Officer | First Appellate Authority | Second Appellate Authority |
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| | | | | | | document becomes tin bared. As p section 23 the IRA 1908 document m be present within for months fro the day/date its executio Considering this section ibid, the wo time bared mentioned para 137 ibi comes out be 120 days. |
| 42. | DC Office (Sub Registr ar) | Refusal/defer ment of registration in case of deficiency of Stamp Duty | Within 15+15 days. 15 days for referring the document to the Collector for determination of deficient amount in Stamp Duty as per section 47 A of the I.S.A. Another 15 days for releasing the document after receipt of application with regard to the deposit of the requisite/deficient amount of Stamp Duty by the party | Sub Registrar | Registrar | Inspector General of Registration |
| 43. | DC Office (Marria ge Branch) | Registration of Marriage within 90 days under Chandigarh Compulsory Registration of Marriage Act, 2012 | Processing: Same day, if the uploaded file is complete in all respect for locking. Issue of Certificate: 7 Days from the day of approval by the Registrar of Marriages after receiving of verification from Police Department and other external agencies, if required. | Registrar of Marriages | Additional Deputy Commissioner | Deputy Commissioner cum-District Registrar Marriages Remarks- Subject to the satisfaction of the Registrar of Marriages & Verification received from Police Department and othe external agencies, required. |
| 44. | DC Office (Marria ge Branch) | Registration of Marriage after 90 days under Chandigarh Compulsory Registration of Marriage Act, 2012 | Processing: Same day, if the uploaded file is complete in all respect for locking. <u>Issue of Certificate:</u> 45 Days from the receiving of verification | Registrar of Marriages | Additional Deputy Commissioner | Deputy Commissioner- cum-District Registrar Marriages Remarks- Subject to the satisfaction o |

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| Sr. No. | Name of the Depart ment | Name of the Services | Given time limit (working days) | Designated Officer | First Appellate Authority | Second Appellate Authority |
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| | | | from Police Department and other external agencies (if required) and the appearance of the applicant/applicants and witnesses in the office after approval by the District/Chief Registrar of Marriages and Registrar of Marriage. | | | the Registrar of Marriages an District/Chief Registrar of Marriages & Verification received from Police Department and other external agencies, required. |
| 45. | DC Office (Marria | Verification of Marriage Certificates | 30 days | Registrar of Marriages | Additional Deputy Commissioner | Deputy Commissioner –cum-District Registrar |
| | ge Branch) | | | | UT, Chandigarh | Marriages, U Chandigarh |
| | | | | | | Remarks- Subject to th condition th |
| | | | | and parts for a start of the start and start of the start | | number an date registration |
| | region for | | | a series and a series of a ser | | marriage provided b the concerne department/ agency/ applicant. |
| 46. | DC Office (Marria ge Branch) | Issuance of Certified copies of Marriage Registration Certificate | 30 days | Registrar of Marriages | Additional Deputy Commissioner UT, Chandigarh | Deputy Commissioner cum-District Registrar Marriages, U Chandigarh |
| | | | | | | Remarks- Subject to th |
| | | | | | | condition the marriage registration number ar date provided to the applicant |
| 47. | DC Office (Marria ge Branch) | Correction in Marriage Certificate | 30 days | Registrar of Marriages | Additional Deputy Commissioner UT, Chandigarh | Deputy Commissioner cum-District Registrar Marriages, U Chandigarh |
| 48. | Estate Office | No Objection Certificate (NOC) for | 45 days | Assistant Estate Officer | Estate Officer | Secretary Estate |
| Ч., | | sale/gift/trans fer of lease rights | | | | |
| 49. | Estate Office | Change of ownership/lea se-hold rights on the basis of sale deed/Gift Deed/transfer | 25 days | Assistant Estate Officer | Estate Officer, | Secretary Estate |

| Sr. No. | Name of the Depart ment | Name of the Services of lease rights | Given time limit (working days) | Designated Officer | First Appellate Authority | Second Appellate Authority |
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| 50. | Estate Office | Transfer on the basis of Intestate death /registered/u n-registered Will; issuance of Public notice | 35 days –Public Notice | Assistant Estate Officer | Estate Officer | Secretary Estate |
| 51. | Estate Office | Change of ,Dwnership on the basis of intestate death registered/un- registered Will on application after Public Notice | 15 days | Assistant Estate Officer | Estate Officer | Secretary Estate |
| 52. | Estate Office | Permission to Mortgage | 35 days | Assistant Estate Officer | Estate Officer | Secretary Estate |
| 53. | Estate Office | Grant of extension in time limit for construction | 35 days | Assistant Estate Officer | Estate Officer | Secretary Estate |
| 54. | Estate Office | Calculation and intimation of pending dues | 35 days | Branch Incharge | Asstt. Estate Officer | Estate Officer |
| 55. | Estate Office | Issuance of No dues Certificate (NDC) after depositing the dues, if any. | 15 days | Branch Incharge | Asstt. Estate Officer | Estate Officer |
| 56. | Estate Office | Execution of lease deed/conveya nce deed after issuance of allotment letter | 35 days | Assistant Estate Officer | Estate Officer | Secretary Estate |
| 57. | Estate Office | Issuance of receipt after depositing of demand draft | 15 days | Branch Incharge | Asstt. Estate Officer | Estate Officer |
| 58. | Estate Office | Issuance of allotment letter after clearance of dues | 20 days | Assistant Estate Officer | Estate Officer | Secretary Estate |
| 59. | Estate Office | Offer of possession after execution of conveyance deed/lease deed | 07 days | Assistant Estate Officer | Estate Officer | Secretary Estate |
| 60. | Estate Office | Conversion from lease hold to Free hold | 35 days | Assistant Estate Officer | Estate Officer | Secretary Estate |

| Sr. No. | Name of the Depart ment | Name of the Services | Given time limit (working days) | Designated Officer | First Appellate Authority | Second Appellate Authority |
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| 61. | Estate Office | Issuance of duplicate copies, (such as allotment letter, possession slip/physical possession form) | 20 days | Branch Incharge | Asstt. Estate Officer | Estate Officer |
| 62. | Estate Office | Transfer on any ground where court case is involved | 30 days for public notice 20 days for transfer | Estate Officer | Secretary Estate | The Advisor to the Administrator |
| 63. | Estate Office | Check and Receipts and payments for fresh and revised building plan (under self- certification) | 30 days | SDO(B) | Asstt. Estate Officer | Estate Officer |
| 64. | Estate Office | Sanction of fresh and revised building plan for Institutional building, Commercial building petrol pumps | 45 days | Estate Officer | Secretary Estate | The Advisor to the Administrator |
| | getter (| and residential building above 2 Kanal as approved by PAC (U) | S | | | |
| 65. | Estate Office | Grant of plinth level(DPC level) | 20 days | SDO(Building) | Assistant Estate Officer | Estate Officer |
| 66. | Estate Office | Grant of occupation Certificate upto 2 Kanal (Residential, Institutional and commercial Buildings) | 45 days | Estate Officer | Secretary Estate | The Advisor to the Administrator |
| 67. | Estate Office | Grant of occupation Certificate above 2 Kanal (Residential, Industrial & Institutional Buildings) Petrol pumps approved by PAC(U) Committee | 60 days | Estate Officer | Secretary Estate | The Advisor to the Administrator |
| 68. | Registe ring & Lićensi | Issuance of Learner | 01 day | Branch Incharge (License) | Officer Incharge (RLA) | Secretary Transport |

| Sr. No. | Name of the Depart ment | Name of the Services | Given time limit (working days) | Designated Officer | First Appellate Authority | Second Appellate Authority |
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| | ng Auhtori ty | License | | | | |
| 69. | Registe ring & Licensi ng Auhtori ty | Issuance of a new Driving License | 10 days | Branch Incharge (License) | Officer Incharge (RLA) | Secretary Transport |
| 70. | Registe ring & Licensi ng Auhtori ty | Addition of another class of vehicle to driving License | 10 days | Branch Incharge (License) | Officer Incharge (RLA) | Secretary Transport |
| 71. | Registe ring & Licensi ng Auhtori ty | Renewal of Driving License | 10 days | Branch Incharge (License) | Officer Incharge (RLA) | Secretary Transport |
| 72. | Registe ring & Licensi ng Auhtori ty | Issuance of Duplicate Driving License | 10 days | Branch Incharge (License) | Officer Incharge (RLA) | Secretary Transport |
| 73. | Registe ring & Licensi ng Auhtori ty | lssuance of Conductor License | 10 days | Branch Incharge (License) | Officer Incharge (RLA) | Secretary Transport |
| 74. | Registe ring & Licensi ng Auhtori ty | Renewal of Driving License of other state | 10 days | Branch Incharge (License) | Officer Incharge (RLA) | Secretary Transport |
| 75. | Registe ring & Licensi ng Auhtori ty | Issuance of International Driving Permit (IDP) | 03 days | Officer Incharge (RLA) | Officer Incharge (RLA) | Secretary Transport |
| 76. | Registe ring & Licensi ng Auhtori ty | Registration of a new vehicle | 10 days | Branch Incharge (Registration) | Officer Incharge (RLA) | Secretary Transport |
| 77. | Registe ring & Licensi ng Auhtori ty | Issuance of Duplicate RC | 10 days | Branch Incharge (Registration) | Officer Incharge (RLA) | Secretary Transport |
| 78. | Registe ring & Licensi ng Auhtori ty | Transfer of ownership vehicle within state | 10 days | Branch Incharge (Registration) | Officer Incharge (RLA) | Secretary Transport |
| 79. | Registe ring & Licensi | Transfer of ownership in case of death | 10 days | Branch Incharge (Registration) | Officer Incharge (RLA) | Secretary Transport |

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| | ng Auhtori ty | of owner | | | | |
| 80. | Registe ring & Licensi ng Auhtori ty | Change of address in Registration certificate (RC) of Vehicle with in State | 10 days | Branch Incharge (Registration) | Officer Incharge (RLA) | Secretary Transport |
| 81. | Registe ring & Licensi ng Auhtori ty | ng & of icensi Hypothecatio g n from RC uhtori | | Branch Incharge (Registration) | Officer Incharge (RLA) | Secretary Transport |
| 82. | Registe ring & Licensi ng Auhtori ty | Termination of Hypothecatio n from RC | 10 days | Branch Incharge (Registration) | Officer Incharge (RLA) | Secretary Transport |
| 83. | Registe ring & Licensi ng Auhtori ty | Alteration in RC such as Engine/Chassi s No./CNG kit No. | 10 days | Branch Incharge (Registration) | Officer Incharge (RLA) | Secretary Transport |
| 84. | Registe ring & Licensi ng Auhtori ty | Re- assignment of Registration Mark in case of Transfer from other State | 10 days | Branch Incharge (Registration) | Officer Incharge (RLA) | Secretary Transport |
| 85. | Registe ring & Licensi ng Auhtori ty | Renewal of Certificate of Registration of a Motor Vehicle (Non- Transport) | 10 days | Branch Incharge (Registration) | Officer Incharge (RLA) | Secretary Transport |
| 86. | Registe ring & Licensi ng Auhtori ty | Issuance of NOC to other State | 03 days | Branch Incharge (Registration) | Officer Incharge (RLA) | Secretary Transport |
| 87. | Munici pal Corpor ation (Engine ering– Buildin g and Road) | Rectification of potholes/ patch work | 5 | S.D.E. (B&R)of the area concerned | S.E.(B&R) | Chief Engineer MC, Chd. |
| 88. | Munici pal Corpor ation (Engine ering– Buildin | Cleaning of back service lanes | 12 | S.D.E. (B&R) of the area concerned | S.E.(B&R) | Chief Engineer, MC, Chd. |

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| Sr. No. | Depart ment | Name of the Services | Given time limit (working days) | Designated Officer | First Appellate Authority | Second Appellate Authority |
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| | g and Road) | | | | | _ |
| 89. | Munici pal Corpor ation (Engine ering- Buildin g and | pal unidentified Corpor debris (malba) ation from MC land (Engine ering- Buildin g and | | S.D.E. (B&R)of the area concerned | S.E.(B&R) | Chief Enginee MC, Chd. |
| 90. | Road) | Othersesies | 10 | | | |
| 90. | Munici pal Corpor ation (Engine ering- Buildin g and Road) | Others misc. complaints such as setting right of kerbs/channel s, paver blocks, cleaning of road-berms /kerbs/chann els etc. | 10 | J.E.(B&R) of the area concerned | S.E.(B&R) | Chief Enginee MC, Chd. |
| 91. | Munici | Road cut | 7 | E.E.(B&R/PH)of | S.E.(B&R) | Chiefferi |
| | pal Corpor ation (Engine ering– Buildin | permission upto Rs.10000/- | | the Area concerned | 5.E.(D&R) | Chief Engineer MC, Chd. |
| | g and Road) | | | | e X | |
| 92. | Munici pal Corpor ation (Engine ering– Buildin g and Road) | Road cut permission more than Rs.10000/- | 20 | E.E.(B&R/PH)of the Area concerned | SE(B&R) | Chief Engineer, MC, Chd. |
| 93. | Munici | Pruning of | 6 | S.D.E.(Hort.)of | E.E(Hort) | S.E.(B&R) |
| | pal Corpor ation (Engine ering- Horticu Iture) | trees(Under 30 cm girth) | | the area concerned | | Julian |
| 94. | Munici pal Corpor ation (Engine ering- Horticu Iture) | Pruning of trees(More than 30 cm girth), | 45 | S.D.E.(Hort.)of the area concerned | E.E(Hort) | S.E.(B&R) |
| 95. | Munici pal Corpor ation (Engine | Removal of dead/dangero us/over grown fallen trees | 1 | S.D.E.(Hort.)of the area concerned | E.E.(Hort) | S.E.(B&R) |
| | ering– Horticu | | | | | |

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| Sr. No. | Name of the Depart ment | Name of the Services | Given time limit (working days) | Designated Officer | First Appellate Authority | Second Appellate Authority |
|------------|---|---|------------------------------------|--|---------------------------------|----------------------------------|
| | pal Corpor ation (Engine ering– Electric al) | light/park lights/Individu al pole street light | | of the Concerned area | | |
| 97. | Munici Repl pal of da | of damaged or pole ine 3- iric | 20 | S.D.E. (Electrical)of the Concerned area | E.E.(Elec) | S.E.(B&R) |
| 98. | al) Munici pal Corpor ation (Engine ering- Electric al) | Replacement of damaged bollards and globe lights | 10 | S.D.E. (Elec.) of the area Concerned | E.E.(Elec) | S.E.(B&R) |
| 99. | Munici pal Corpor ation (Engine ering- Public Health) | Issuance of Temporary Water Connection | 5 | E.E (PH)of the Concerned Area | S.E (PH) | Chief Engineer MC, Chd. |
| 100. | Munici pal Corpor ation (Engine ering- Public Health) | Issuance of Regular Water Connection (Upto 15 mm ferrule size) | 5 | S.D.E (PH) of the Concerned area | E.E(PH-2) | SE (PH) |
| 101. | Munici pal Corpor ation (Engine ering- Public Health) | Issuance of Regular Water Connection (20mm to 40mm ferrule size) | 5 | Е.Е(РН-2) | S.E(PH) | Chief Engineer MC, Chd |
| 102. | Munici pal Corpor ation (Engine ering- Public Health) | Issuance of Regular Water Connection (Above 40mm ferrule size) | 5 | S.E (PH) | / Chief Engineer | Commissioner MC, Chd |
| 103. | Munici pal Corpor ation (Engine ering– Public Health) | Issuance of Tertiary Treated Water Connection | 10 | S.D.E (PH) of the Concerned area | E.E(PH-2) | SE (PH) |
| 104. | Munici pal Corpor | Conversion from Commercial | 15 | E.E(PH-2) | S.E (PH) | Chief Engineer MC, Chd |

| | Sr. No. | Name of the Depart | Name of the Services | Given time limit (working days) | Designated Officer | First Appellate Authority | Second Appellate Authority |
|---|------------|---|------------------------------|------------------------------------|-------------------------------------|---------------------------------|----------------------------------|
| | | ment | | | | Authonity | Authority |
| | | ation | Water Tariff | | | | |
| | | (Engine | | | | | |
| | | ering- | Water Tariff | | | | |
| | | Public Health) | | | | | |
| | 105 | | Temp/Perman | 3 | S.D.E (PH) of the | E.E(PH-2) | SE (PH) |
| | | pal | ent | | Concerned area | (| 02 (11) |
| | | Corpor | Disconnection | | | | |
| | | ation | of Water | | | - | |
| | | (Engine ering– | Meter | | | | |
| | | Public | 24 | | | | |
| | | Health) | 1 | | | | |
| | 106 | and the second se | Change of | 3 | S.D.E (PH) of the | E.E(PH-2) | SE (PH) |
| | | pal | Name for | | Concerned area | | |
| | | Corpor | Water | | | | |
| | | ation (Engine | Connection | | × | | |
| | | ering- | | | | | |
| | | Public | | × . | | | |
| | | Health) | | | | | _ |
| | 107 | | Testing of | 15 | S.D.E (PH) of the | E.E(PH-2) | SE (PH) |
| | | pal | Meter (Fast or | | Concerned area | | |
| | | Corpor ation | Slow) | | | | |
| | | (Engine | | | | | |
| | | ering- | | | | | |
| | | Public | | | | | |
| | | Health) | | | | | |
| | 108. | | Checking of Blocked/Leaka | 2 , | S.D.E (PH) of the Concerned area | E.E(PH-2) | SE (PH) |
| | | pal Corpor | ge of water | | Concerned area | | |
| | | ation | Meter | | | | |
| | | (Engine | | | | | |
| | | ering- | | | | | |
| | | Public | | | | | |
| ł | 109. | Health) Munici | Refund of | 30 | E.E(PH-2) | S.E (PH) | Chief Engineer |
| | 105. | pal | Water Meter | 50 | | | MC, Chd |
| | | Corpor | Security | | | | |
| | | ation | | | | | |
| | | (Engine | | | | 1 | |
| | | ering– Public | | | | | |
| | | Health) | | | | | |
| | 110. | Munici | Issuance of | 10 | E.E(PH-2) | S.E (PH) | Chief Engineer |
| | | pal | Plinth Level | | | | MC, Chd |
| | | Corpor ation | Certificate | | | | |
| | | (Engine | | | | | |
| | | ering- | | | | | |
| | | Public | | | | | |
| Ļ | | Health) | | | | | |
| | 111. | Munici | 0. | 3 | S.D.E (PH) of the Concerned area | E.E(PH-2) | SE (PH) |
| | | pal Corpor | lenge of Meter | | concerned area | | |
| - | | ation | Reading Bill | | | | |
| | | (Engine | | | | | - |
| | | ering- | | | | | |
| | | Public | | | | | |
| - | 110 | Health) | lanuaraat | 20 | Chief Engineer | C.M.C | Secretary Loca |
| | 112. | Munici pal | Issuance of new | 30 | Chief Engineer | C.IVI.C | Govt. Chd. |
| | | Corpor | connection for | | | | Admn. |
| | | ation | shallow water | | | | |
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| Sr. No. | Name of the Depart ment | Name of the Services | Given time limit (working days) | Designated Officer | First Appellate Authority | Second Appellate Authority |
|------------|--|---|------------------------------------|-------------------------------------|--------------------------------------|----------------------------------|
| | ering– Public Health) | connection for non potable purpose | | | | |
| 113. | Munici pal Corpor ation (Engine ering– Public Health) | Resolution of Complaint of low pressure due to leakage in the service pipe/blockage from ferrule | 7 | J.E. (PH)of the area concerned | E.E.(P.H)of the Concerned area | SE (PH) |
| 114. | | | 2 | E.E.(PH) of the Concerned area | S.E.(P.H.) | Chief Engineer MC, Chd |
| 115. | Munici pal Corpor ation (Engine ering– Public Health) | Issuance of new sewerage connection without road cut permission | 7 | E.E.(PH) of the Concerned area | S.E.(P.H.) | Chief Engineer MC, Chd. |
| 116. | Munici pal Corpor ation (Engine ering- Public Health) | Issuance of new sewerage connection with road cut permission | 28 | E.E.(PH) of the Concerned area | S.E.(P.H.) | Chief Engineer MC, Chd. |
| 117. | Munici pal Corpor ation (Engine ering– Public Health) | Supply of water tanker | 1 | S.D.E. (PH)of the Concerned area | S.E.(P.H.) | Chief Engineer MC, Chd |
| 118. | Munici pal Corpor ation (Engine ering– Public Health) | Resolving Blockage/over flowing sewerline | 3 | J.E. (PH)of the Concerned area | S.E.(P.H.) | Chief Engineer MC, Chd |
| 119. | Munici pal Corpor ation (Engine ering– Public Health) | Repair of damaged sewer line | 8 | S.D.E. (PH)of the Concerned area | S.E.(P.H.) | Chief Engineer, MC, Chd |
| | Munici pal Corpor ation (Engine ering– Public | Removal of blockage in storm water drainage system | 2 | J.E.(PH) of the Concerned area | S.E.(P.H.) | Chief Engineer, MC, Chd |

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| Sr. No. | Name of the Depart ment Health) | Name of the Services | Given time limit (working days) | Designated Officer | First Appellate Authority | Second Appellate Authority |
|------------|---|---|------------------------------------|---|---------------------------------|--|
| 121. | | Repair of storm water drains/replace ment of broken/missin g road gullies and manhole covers | 5 | J.E./S.D.E.(PH) of the Concerned Area | S.E.(P.H.) | Chief Enginee MC, Chd |
| 122. | | | 7 Registrar(B&D) | | Medical Officer of Health | Assistant Commissioner Joint Commissioner Additional Commissioner |
| 123. | 3. Munici Issue of Death pal Certificate Corpor ation (MOH) | | 7 | 7 Registrar(B&D) | | Assistant Commissioner Joint Commissioner Additional Commissioner |
| 124. | I. Munici Addition of pal name of child Corpor ation (MOH) | | 10 | Registrar(B&D) | Medical Officer of Health | Assistant Commissioner, Joint Commissioner, Additional Commissioner |
| 125. | Munici pal Corpor ation (MOH) | Correction in Birth certificate | 14 | Registrar(B&D) | Medical Officer of Health | Assistant Commissioner/ Joint Commissioner/ Additional Commissioner |
| 126. | Munici pal Corpor ation (MOH) | Correction in Death Certificate | 14 | Registrar(B&D) | Medical Officer of Health | Assistant Commissioner/ Joint Commissioner/ Additional Commissioner |
| | Munici pal Corpor ation (MOH) | Non Availability certificate | 30 | Registrar(B&D) | Medical Officer of Health | Assistant Commissioner/ Joint Commissioner/ Additional Commissioner |
| | Munici Cremation pal Certificate Corpor ation (MOH) | | 10 | Registrar(B&D) | Medical Officer of Health | Assistant Commissioner/ Joint Commissioner/ Additional Commissioner |
| | Munici pal Corpor ation (MOH) | Permission for keeping Pets | 3 | SI(HQ) | Medical Officer of Health | Assistant Commissioner/ Joint Commissioner/ Additional Commissioner |
| | Munici pal Corpor ation (MOH) | Permission for slaughter houses | 16 | Suptd. (Slaughter House) | Medical Officer of Health | Assistant Commissioner/ Joint Commissioner/ Additional Commissioner |
| - | Munici pal Corpor | Clearing of Garbage from Bins | 2 | Sub-Inspector area concerned | Medical Officer of Health | Assistant Commissioner/ Joint |

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| Sr. No. | Name of the Depart ment | Name of the Services | Given time limit (working days) | Designated Officer | First Appellate Authority | Second Appellate Authority | |
|------------|---|---|--|---------------------------------|--|--|--|
| | ation (MOH) | | | | | Commissioner/ Additional Commissioner | |
| 132. | Munici pal Corpor ation (MOH) | Sweeping of road | 2 | Sub-Inspector area concerned | Medical Officer of Health | Assistant Commissioner, Joint Commissioner, Additional Commissioner | |
| 133. | Munici pal Corpor ation (Manim ajra Branch) | Deed/Transfer | | Suptd(MM) | Assistant Commissioner /Joint Commissioner /Additional Commissioner | Commissioner | |
| 134. | Munici pal Corpor ation (Manim ajra Branch) | Change of ownership/lea se hold rights on the basis | "30 days after completion of all documents + 30 days extra for publication of public notice(total 60 days)" | Suptd(MM) | Assistant Commissioner /Joint Commissioner /Additional Commissioner | Commissioner | |
| 135. | | Change of ownership/lea se hold rights on the basis | "30 days after completion of all documents + 30 days extra for publication of public notice(total 60 days)" | Suptd(MM) | Assistant Commissioner /Joint Commissioner /Additional Commissioner | Commissioner | |
| 136. | Munici pal Corpor ation (Manim ajra Branch) | Change of ownership/lea se hold rights on the basis | 30 | Suptd(MM) | Assistant Commissioner /Joint Commissioner /Additional Commissioner | Commissioner | |
| 137. | Munici pal Corpor ation(Manim ajra Branch) | Conversion of property from residential to commercial (Manimajra) | 30 | Suptd(MM) | Assistant Commissioner /Joint Commissioner /Additional Commissioner | Commissioner | |
| 138. | Munici pal Corpor ation(Manim ajra Branch) | Allotment of New H.No./Shop No. (Manimajra) | 30 | Suptd(MM) | Assistant Commissioner /Joint Commissioner /Additional Commissioner | Commissioner | |
| 139. | Munici pal Corpor ation(Manim ajra Branch) | No Objection Certificate for Water/Electric ity & Sewerage connections/ No Dues Certificate (Manimajra) | 30 | Suptd(MM) | Assistant Commissioner /Joint Commissioner /Additional Commissioner | Commissioner | |
| 140. | Munici pal | Issuance of ownership | 30 | Suptd(MM) | Assistant Commissioner | Commissioner | |

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| Sr. No. | Name of the Depart ment | | Given time limit (working days) | Designated Officer | First Appellate Authority | Second Appellate Authority |
|------------|---|--|------------------------------------|---------------------------|--|----------------------------------|
| | Corpor ation(Manim ajra Branch) | certificate (Manimajra) | | | /Joint Commissioner /Additional Commissioner | |
| 141 | pal stack building Corpor material ation (Bookin g Branch) | | 1 | OSD-II | Assistant Commissioner /Joint Commissioner /Additional Commissioner | Commissioner |
| 142. | | | 1 | OSD-II | Assistant Commissioner /Joint Commissioner /Additional Commissioner | Commissioner |
| 143. | Munici pal Corpor ation (Bookin g Branch) | Booking of Community Centres /parks(upto sector47) | 1 | OSD-II | Assistant Commissioner /Joint Commissioner /Additional Commissioner | Commissioner |
| 144. | Munici pal Corpor ation (Bookin g Branch) | Booking of parks (sec47 onwards & villages) | 1 | OSD-II | Assistant Commissioner /Joint Commissioner /Additional Commissioner | Commissioner |
| 145. | Munici pal Corpor ation (Bookin g Branch) | Booking of open spaces under the jurisdiction of MC, Chd. | 1 | OSD-II | Assistant Commissioner /Joint Commissioner /Additional Commissioner | Commissioner |
| 146. | Munici pal Corpor ation (Bookin g Branch) | Refund cases of Community Centres /Parks/Open Space | 25 | OSD-II | Assistant Commissioner /Joint Commissioner /Additional Commissioner | Commissioner |
| 147. | Munici pal Corpor ation (Bookin g Branch) | Booking of ground for commercial purpose in Sector 17 circus ground, Sector 34 and | 3 | OSD-II | Assistant Commissioner /Joint Commissioner /Additional Commissioner | Commissioner |
| 148. | Munici pal Corpor ation (Bookin g | Manimajra. Permission for Advertisemen t | 15 | OSD-II | Assistant Commissioner /Joint Commissioner /Additional Commissioner | Commissioner |
| 149. | Branch) Munici pal Corpor ation | No Objection Certificate for transfer of lease rights by | 31 | SO (Estate) or AC(F&A) | Assistant Commissioner /Joint Commissioner | Commissioner |

| Sr. No. | Name of the Depart ment | Name of the Services | Given time limit (working days) | Designated Officer | First Appellate Authority | Second Appellate Authority |
|------------|---|--|------------------------------------|--------------------------|--|----------------------------------|
| | (Estates Branch) | Way of sale/gift/famil y transfer deed/exchang e deed | | | /Additional Commissioner | |
| 150. | Munici pal Corpor ation (Estates Branch) | Change of owner ship/transfer of leasehold rights by way of Sale/gift/ transfer deed exchange deed | 28 | SO (Estate)or AC(F&A) | Assistant Commissioner /Joint Commissioner /Additional Commissioner | Commissioner |
| 151. | Munici pal Corpor ation (Estates Branch) | Transfer on the basis of Intestate death(with will/without will)/registere d/unregistere d Will | 31 . | SO (Estate)or AC(F&A) | Assistant Commissioner /Joint Commissioner /Additional Commissioner | Commissione |
| 152. | Munici pal Corpor ation (Estates Branch) | Permission to mortgage | 21 | SO (Estate)or AC(F&A) | Assistant Commissioner /Joint Commissioner /Additional Commissioner | Commissione |
| 153. | Munici pal Corpor ation (Estates Branch) | Issuance of No Dues Certificate | 28 | SO (Estate)or AC(F&A) | Assistant Commissioner /Joint Commissioner /Additional Commissioner | Commissione |
| 154. | Munici pal Corpor ation (Estates Branch) | Execution of lease deed/Deed of conveyance | 21 | SO (Estate)or AC(F&A) | Assistant Commissioner /Joint Commissioner /Additional Commissioner | Commissione |
| 155. | Munici pal Corpor ation (Estates Branch) | Transfer of property in case of partnership Deed/Dissolut ion Deed/Change of Directors in case of Private Limited Company. | 31 | SO (Estate)or AC(F&A) | Assistant Commissioner /Joint Commissioner /Additional Commissioner | Commissione |
| 156. | Munici pal Corpor ation (Estates Branch) | Transfer of property on the basis of court decree and Family settlement | 31 | SO (Estate)or AC(F&A) | Assistant Commissioner /Joint Commissioner /Additional Commissioner | Commissione |
| 157. | Munici pal Corpor ation (Estates Branch) | Conversion from lease hold to freehold | 60 | SO (Estate)or AC(F&A) | Assistant Commissioner /Joint Commissioner /Additional Commissioner | Commissioner |
| 158. | Munici pal Corpor | Supply of Duplicate Allotment | 5 | Suptd(Colony) | Assistant Commissioner /Joint | Commissioner |

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|----|-------|--|---------------------------------|------------------|------------------|-----------------------------|--------------|
| | Sr. | Name | Name of the | Given time limit | Designated | First | Second |
| | No. | of the | Services | (working days) | Officer | Appellate | Appellate |
| | | Depart | | | | Authority | Authority |
| | | ment | | | | | |
| | | ation . | letter/possess | | | Commissioner | |
| | | (Colony | ion letter for EWS | 8 | | /Additional | |
| | 159 | Branch) Munici | Transfer of | 31 | Suptd(Colony) | Commissioner Assistant | |
| | 155 | pal | ownership | | Supra(Colony) | Commissioner | Commission |
| | | Corpor | rights, if any | | | /Joint | |
| | 0.0 | ation | in Death | | | Commissioner | |
| | | (Colony | Cases in | | | /Additional | |
| | | Branch) | Respect of T- Sites in Vikas | | | Commissioner | |
| | | | Nagar, Mauli | | | | |
| | | | Jagran & | | | | |
| | | 8 | Sector 52-53 | | | | |
| | 160 | Munici | Issuance of | 21 | Suptd(Colony) | Assistant | Commissione |
| | | pal | permission to | 4:5 | | Commissioner | |
| | | Corpor | mortgage T- | | | /Joint | |
| | | ation (Colony | Sites against Loan | | | Commissioner /Additional | |
| | | Branch) | LUan | | | /Additional Commissioner | |
| | 161. | | Issuance of | 10 | Suptd(Licensing) | Assistant | Commissione |
| | | pal | New | 8 · · · · | | Commissioner | • |
| | | Corpor | Registration | | | /Joint | |
| | | ation | Certificate/Re | | | Commissioner | |
| | | (Licensi | newal of | | | /Additional | |
| | | ng Branch) | Registration Certificate of | | | Commissioner | |
| | | branchy | Pedal | | | | |
| | | | Rickshaw/Loa | | | | |
| | | | ding Rehri | | | | |
| | 162. | | Issuance/Rene | 10 . | Suptd(Licensing) | Assistant | Commissioner |
| | | pal | wal of Driving | | | Commissioner | |
| 21 | | Corpor ation | License for Pedal | | | /Joint Commissioner | |
| | | (Licensi | Rickshaw/Loa | | | /Additional | |
| | | ng | ding Rehri | | | Commissioner | |
| | | Branch) | | | | | |
| | 163. | Munici | Issuance of | 10 | Suptd(Licensing) | Assistant | Commissioner |
| | | pal | New Licence | | | Commissioner | |
| | | Corpor | /Renewal of Licence for | с. К. | | /Joint | |
| | | ation (Licensi | Dhobi Ghat | | | Commissioner /Additional | |
| | | ng | | | | Commissioner | |
| | 10 | Branch) | | | | and the second second | |
| | 164. | Munici | Renewal of | 10 | Suptd(Licensing) | Assistant | Commissioner |
| | | pal | Rent Deed of | | | Commissioner | |
| | | Corpor | Old Book | | | /Joint | |
| | | ation (Licensi | Market | | | Commissioner /Additional | |
| | | ng | | | | Commissioner | |
| | | Branch) | | | | | _ |
| | 165. | | and a second and a second a | 10 | Suptd(Licensing) | Assistant | Commissioner |
| | | 1 | wal of | | | Commissioner | |
| | | | Hawkers/Han d Cart Licence | | | /Joint Commissioner | |
| | | (Licensi | | | | /Additional | |
| | | ng | | | | Commissioner | |
| . | | Branch) | | | | | |
| | 166. | | Disposal of | 10 | Suptd(Licensing) | Assistant | Commissioner |
| | | pal | Traffic Challan | | | Commissioner | |
| | | and the second sec | of Pedal | | | /Joint | |
| | | | Rickshaw/Reh | | | Commissioner /Additional | |
| | | | ri etc. | | | /Additional Commissioner | |
| | | ng Branch) | | | | Commissioner | |
| - | 167. | | Transfer of | 20 | Suptd(Licensing) | Assistant | Commissioner |
| | | | Licenses in | | | Commissioner | |

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| Sr. No. | Name of the Depart ment | Name of the Services | Given time limit (working days) | Designated Officer | First Appellate Authority | Second Appellate Authority |
|------------|---|---|------------------------------------|------------------------------|---|--|
| | Corpor ation (Licensi ng Branch) | Death Cases | | | /Joint Commissioner /Additional Commissioner | |
| 168. | Munici pal Corpor ation (Tax Branch) | NDC- Clearance Certificate | 30 | Assistant Collector Tax | Chief Accounts Officer | Commissioner |
| 169. | Munici pal Corpor ation (Fire Branch) | Fire rescue/emerg ency call | At once/Immediate Action | Station Fire Officer | Chief Fire Officer | Commissioner |
| 170. | Munici pal Corpor ation (Fire Branch) | Issuance of Fire incident/occur rence report | 10 | Station Fire Officer | Chief Fire Officer | Commissioner |
| 171. | Munici pal Corpor ation (Fire Branch) | Issuance of Fire Safety Certificate | 30 | Station Fire Officer | Chief Fire Officer | Commissioner |
| 172. | Munici pal Corpor ation (Fire Branch) | Approval of building plan/drawings | 30 | Station Fire Officer (HQ) | Chief Fire Officer | Commissioner |
| 173. | Munici pal Corpor ation (Buildin g Branch) | Sanctioning of Building Plan | 40 | JE(Buld.) | SDE(Buld.) | Assistant Commissioner Joint Commissioner Additional Commissioner |
| 174. | Munici pal Corpor ation (Buildin g Branch) | Issuance of D.P.C. Certificate | 15 | JE(Buld.) | SDE(Buld.) | Assistant Commissioner Joint Commissioner Additional Commissioner |
| 175. | Munici pal Corpor ation (Buildin g Branch) | Completion/ Occupation Certificate | 15 | JE(Buld.) | SDE(Buld.) | Assistant Commissioner Joint Commissioner Additional Commissioner |
| 176. | Munici pal Corpor ation (Buildin g Branch) | NOC for release of Electricity/Wa ter/Sewerage connection | 25 | JE(Buld.) | SDE(Buld.) | Assistant Commissioner, Joint Commissioner, Additional Commissioner |
| 177. | Munici pal Corpor | Removal of Dead Animal | 2 | S.I(HQ) | MOH | Assistant Commissioner, Joint |

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| Sr. No. | Name of the Depart ment | Name of the Services | Given time limit (working days) | Designated Officer | First Appellate Authority | Second Appellate Authority |
|------------|-------------------------------------|---|---|-----------------------|---------------------------------|--|
| | ation (Buildin g Branch) | | | | | Commissioner Additional Commissioner |
| 178. | Chandi garh Housin g Board | Issuance of No Objection Certificate for transfer of lease rights: - (a) With Considera tion. (b) Between husband and wife. (c) Within | period of public notice) | Branch Head (AO) | d Secretary | Chief Executiv Officer |
| 179. | Chandi | blood relation. | 20 days (Excluding the | Branch Head | Secretary | Chief Executive |
| | garh Housin g Board | property on the basis of :- (a) Sale Deed/Tran sfer Deed/Gift Deed etc. (for free hold properties only). (b) Deed of | period of public notice) | (AO) | Secretary | Officer |
| | | transfer of lease hold rights (in case of lease hold properties) | | | | |
| 180. | g Board | Transfer on the basis of:- (a) Instate Demise. (b) Registered WILL. (c) Probated WILL. | 25 days (Excluding the period of public notice) | Branch Head (AO) | Secretary | Chief Executive Officer |
| | garh Housin g Board | Conversion from lease hold to free hold in respect of dwelling units. | 30 days | Branch Head (AO) | Secretary | Chief Executive Officer |
| | Chandi garh Housin g Board | Issuance of duplicate copy of allotment letter, possession slip and physical possession form. | 30 days (Excluding the period of public notice) | Branch Head (AO) | Secretary | Chief Executive Officer |
| | Chandi garh Housin | Issuance of Allotment letter alongwith | 15 days | Branch Head (AO) | Secretary | Chief Executive Officer |

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|--------------|-------------------------------------|---|--|--|-----------------------------------|----------------------------|
| Sr. No. | Name of the Depart ment | Name of the Services | Given time limit (working days) | Designated Officer | First G Appellate Authority | Appellate Authonity |
| | 1.00 | physical possession. | | an a | | |
| 184. | Chandi garh Housin g Board | Issuance of No Dues Certificates. | 15 days | Branch Head (AO) | Secretary | Chief Executive Officer |
| 185. | Chandi garh Housin g Board | Issuance of Lump sum payment certificate. | 15 days | Branch Head (AO) | Secretary | Chief Executive Officer |
| 186. | Chandi garh Housin g Board | Issuance Interest component certificate. | 15 days | Brançh Head (AO) | Secretary | Chief Executive Officer |
| 187. | Chandi garh Housin g Board | Issuance of permission for mortgage of residential and commercial properties of CHB. | 25 days | Branch Head (AO) | Secretary | Chief Executive Officer |
| 188. | Chandi garh Housin g Board | Refund of Earnest money or other deposit made. | 30 days or as per terms & conditions of the scheme | Branch Head (AO) | Secretary - | Chief Executive Officer |

Note:

(i)

(ii)

The time fixed in delivery of services will start from the expiry of notice period whenever prescribed under the Act/ Rules.

For all purposes with regard to the implementation of the Punjab Right to Service Act, 2011 and the Punjab Right to Service (Amendment) Act, 2014 as extended to Union Territory of Chandigarh, the Head of the Department shall be the Nodal Officer whose services are notified under the Act ibid.

Chandigarh, dated the 11th September 2019 Administrator Union Territory Chandigarh

DP/GMCH-32 Endst. No. 28/67/1/-IH(11)-2019/14033 A copy is formed Departments () A copy is forwarded to all the Administrative Secretaries/ Heads of Departments/ Heads of Boards & Corporations for information and necessary action.

> Special Secretary Personnel For Administrator Union Territory, Chandigarh

Dated: 13/09/2019

Endst. No. 28/67/1/-IH(11)-2019/ 14034

Dated: 13/09/2 019

A copy is forwarded to the Controller, Printing & Stationery, Union Territory, Chandigarh with the request to publish this notification in the official gazette (ordinary) and send 300 copies of this notification to this department immediately.

> H. Special Secretary Personnel For Administrator Union Territory, Chandigarh

Endst. No. 28/67/1/-IH(11)-2019/14035 Dated: 13 09 2019

A copy is forwarded to the Commissioner, Chandigarh Right to Service Commission w.r.t letter No. CRSC/MS/2019/04 dated 14.01.2019 for information and necessary action.

For Administrator Union Territory, Chandigarh