(Hospital Building, Sector 32-B, Chandigarh-160 030, Ph. No. 0172-2665253-60, Fax No. 0172-2608488) (ESTABLISHMENT BRANCH-IV)

ORDER

The Chandigarh Administration, Department of Personnel, has decided to identify the services being provided by the departments and to notify the time period as per section 11 of the Punjab Right to Service (Amendment) Act, 2011 (Punjab Act 24 of 2011).

It has been noticed that the departments of this Institute has fixed the time period for providing the services to the patients at their own and is contradict with each other.

It has been decided to fix the time lines for the following services:-

Sr. No.	Name of services	Time line fixed
1.	Verification of Medical reimbursement bills	07 days
2.	Issuance of the Chronic disease certificates	
3	Issuance of the Disability certificates	01 month

All the Heads of the Departments, GMCH, Chandigarh, are therefore requested to ensure that the above said services have been provided to the patients strictly within the timeline period mentioned against each.

Director-Dated, Chandigar

Endst. No. GMCH/E-IV/EA1/2018/ 23521- 25

A copy is forwarded to the following for information and necessary action:-

- 1. The Heads of Departments, Medicine, Surgery, Orthopaedic, Radiotherapy, Obstt. & Gyane, ENT, Ophthalmology, Dentistry, Dermatology, Psychiatry, Pulmonary Medicine, Paediatrics, MRD, Neurology and Urology, GMCH, Chandigarh.
- 2. The Medical Superintendent, GMCH, Chandigarh.
- 3. The Deputy Controller (F&A), GMCH, Chandigarh.
- 4. Office Superintendents (Estt. Branch-I, II, III, HA-I & II), GMCH, Chandigarh.

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5. The System Analyst, GMCH, Chandigarh with the request to e-circulate/ email to all the Departments/branches e-circulate/email for information and further action in the matter.

Director- A