

DEPTT. OF MEDICAL EDU. & RESEARCH, CHANDIGARH ADMN.
GOVT. MEDICAL COLLEGE HOSPITAL,
SECTOR 32-B, CHANDIGARH - 160030

ORDER

Government of India, Ministry of Personnel, Public Grievances & Pensions, New Delhi, in order to evolve a transparent, efficient and accountable Public Grievance Redressal System, has started the Centralized Public Grievance Redressal and Monitoring System (CPGRAMS) through 'pgportal.gov.in' under the control of Deptt. of Administrative Reforms & Public Grievances, for disposal of public grievances.

Chandigarh Administration has created the login ID and password for Govt. Medical College & Hospital, Chandigarh and Mr. Anil Kumar Moudgil, Private Secretary, has been entrusting the charge of Nodal Officer/CPGRAMS for online transmitting the public grievances in respect of GMCH, Chandigarh, for their disposal within the given time frame after getting approval of the undersigned.

Some of the grievances pertain to different branches/departments of GMCH, Chandigarh, which warrant comments/replies from them. For this purpose, the Nodal Officer/CPGRAMS, GMCH, Chandigarh, seeks comments from the respective offices, however, it has been observed that the respective offices/departments do not furnish their comments in time, which amount to delay in the final disposal of the said grievances.

Since the grievances under CPGRAMS Portal are required to be disposed within the stipulated time frame and weekly meetings are held by the Advisor to the Administrator with all the departments, hence **all the HODs/Incharges are requested to submit their replies within 07 days of the receipt of such grievances under all circumstances.**

The contents of this order must be strictly adhered to for its implementation in letter and spirit.

Director-Principal,
Govt. Medical College,

Chandigarh.

Endst. No. GMCH-GRO-17/128-148

Dated: 6.6.2017

A copy is forwarded to the following for information and necessary action :

1. Addl. Director (Admn.), Govt. Medical College, Chandigarh.
2. Addl. Director/Mental Health Institute, Chandigarh.
3. Medical Superintendent, GMCH, Chandigarh.
4. All HODs, Govt. Medical College & Hospital, Chandigarh.
5. Deputy Medical Superintendent-I & II, Govt. Medical College, Chandigarh.
6. Deputy Controller (F&A), Govt. Medical College, Chandigarh.
7. Assistant Controller (F&A)-1 & II, Govt. Medical College, Chandigarh.
8. Registrar (Academic), Govt. Medical College, Chandigarh.
9. Assistant Registrar (Academic), Govt. Medical College, Chandigarh.
10. Nodal Officer/CPGRAMS-cum-Private Secretary/Psychiatry, GMC, Chandigarh
11. Librarian, Govt. Medical College, Chandigarh.
12. Incharge, Control Room, GMCH, Chandigarh.
13. Nursing Superintendent, Govt. Medical College Hospital, Chandigarh.
14. Chief Dietician, Govt. Medical College Hospital, Chandigarh.
15. All Office Superintendents, Govt. Medical College, Chandigarh.
16. All Store Officers, Govt. Medical College Hospital, Chandigarh.
17. System Analyst, GMC, Chandigarh. *for circulation.*
18. Dispensary Superintendent, GMCH, Chandigarh.
19. Director Physical Education, Govt. Medical College, Chandigarh.
20. Incharge, Communications, Govt. Medical College, Chandigarh.
21. PA/DP, Govt. Medical College, Chandigarh.

Director-Principal,
Govt. Medical College,
Chandigarh.