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GOVERNMENT MEDICAL COLLEGE & HOSPITAL, CHANDIGARH

(Hospital Building), Sector 32-B, Chandigarh-160030 (Ph:0172-2665253-59, Fax: 0172-2608488)

(ESTABLISHMENT BRANCH-IV)

33568-69
Endst. No.: GMCH/EIV/EA3(24/1)2016/

23 SEP 2016
Dated, Chandigarh the,

A copy of letter No. GRV/PRAGATI02/Record/2016/25780 dated 05.09.2016 received from the Home Department, Chandigarh Administration, is forwarded to the followings for information & with a request to furnish the requisite information, so that the consolidated report may be transmitted to the quarter concerned within stipulated period:-

1. The Office Superintendent (Estt. I, II, III, HA-I & HA-II), GMCH, Chandigarh.
2. The System Analyst, IT Centre, GMCH with a request to e-circulate/email the same to all the HODs/Branch Incharges of GMCH Chandigarh.

Rem
22/9/16
Superintendent (Est.-IV)
GMCH, Chandigarh.

1753/20/9/16

~~1753/20/9/16~~

No.GRV/PRAGATI 02/Record/2016/25780
Chandigarh Administration
Home Department

Chandigarh, dated the 5-9-2016

OS(EIV)

22060

K

ADA
19/9/16

EA-3

1A/H5/8156-9
dt 12.8.16

To,

Serj Medical Edu. & Research (Hq)
All the Administrative Secretaries/
Head of Departments / Boards/ Corporation
Chandigarh Administration

Subject: Review of Grievances – PRAGATI (Pro Active Governance and Timely Implementation meeting of 23.03.2016).

(2)

Please find enclosed herewith a copy of letter No.K-11022/1/2016-PG

(part) dated 07.04.2016 alongwith a copy of its enclosures received from Ministry of Personnel, Public Grievances & Pensions, Govt. of India New Delhi on the subject noted above.

ADA

You are therefore requested to take necessary action in the matter immediately.

1753/20/9/16

Superintendent (Record),
for Home Secretary,
Chandigarh Administration

940 (W.I.)
22/8/16

16
17/8/16

No.K-11022/1/2016-PG (part)
Government of India
Ministry of Personnel, Public Grievances & Pensions
Department of Administrative Reforms & Public Grievances

5th Floor, Sardar Patel Bhawan,
Sansad Marg, New Delhi.
Dated : 7th April, 2016

OFFICE MEMORANDUM

Subject :- Review of Grievances - PRAGATI (Pro Active Governance and Timely Implementation)
meeting of 23.03.2016

During the PRAGATI interaction on 23.03.2016, the issue regarding 'Analysis of handling of Public Grievances' got done by DARPG for top 20 Ministries/ Departments receiving maximum number of grievances was taken up by the Hon'ble PM. A presentation on the issue was made by Secretary (DARPG). After the presentation the Hon'ble PM made the following observations, viz.

- Secretaries, Addl. Secretaries, Joint Secretaries of all the Ministries/ Departments should review grievances personally.
- Ministries/ Departments should review and streamline their policies/ procedures to tackle grievances expeditiously.
- Maximum use of technology should be ensured.
- Secretary, DARPG should send the analysis report to Secretaries of all the Ministries/ Departments on monthly basis.

The Hon'ble PM also desired that all efforts should be made to reduce the time taken for redress of a grievance from the existing 2 months period to 1 month.

2. The Department of Administrative Reforms and Public Grievances is reviewing the status of grievances, of various Ministries/ Departments, on qualitative basis, by taking up a random sample of 10 disposed and 5 pending grievances. The analysis report is being sent to the concerned Secretaries for their perusal and necessary action.

3. Accordingly, all Ministries / Departments are requested to note the above instructions for strict compliance to ensure effective redress of public grievances and to dispose of grievances as per above.

(Sumita Dasgupta)
Director of Grievances (DARPG)

To

Secretaries of all Ministries / Departments (As per list attached)

Spoken to Supdt R&J. Subject matter relates to R&J Branch.

Dr. 22/8
SH. 1
Dianet
SC (R&J)
24/8



Right to information

Reminder 5 & Grievance

FOR NOT coming

achhe din

SBAD/609/2016

Honble. Home Secretary cum

Secretary

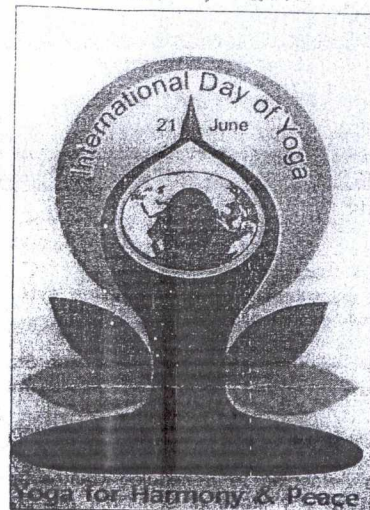
Health & family Welfare.

UT Secretariat

Deluxe Building Sector 9

Chandigarh 160007

21-7-2016



Sub. Right to essential Commitment for women in exploitation, repression, social & wealth discrimination, unemployment, rape, molestation free yoga & family welfare based healthy, happy swachh Bharat

Respected Sir / madam

At beginning my letter please receive

my namaskar

I want to draw your kind attention

for increasing maternity

leave for working women to take

care maternal health

through this Grievance & RTI letter.

What is the welfare progress of my Grievance letter

SBAD/116/2015 dated 13-9-2015

Reminder 1 SBAD/319/2015

8-11-2015

Reminder 2 SBAD/78/2016

17-1-2016

Reminder 3 SBAD/237/2016

5-3-2016

Reminder 4 SBAD/431/2016

6-5-2016 and your letter

No. MHIII-16/11217 dated 6/6/2016 ?

In our capitalist dominated socio economic system, employer, organisation's aim is only how to make profit, more profit but It should be aim of any organisation, Pvt com-

PTO

2. partly minimum profit and maximum welfare to society & humanity. For that they does not want to increase maternity leave for welfare of health of expected mother and new born baby. 6 months leave is very long from the side of employer because profit is affected but from the side of a expected mother and her baby this period is too short. At least 14 months (5 months prior to delivery and 9 months after delivery) is very necessary to take care of maternal & new born health. It is very disadvantageous and has the full possibility of danger at the time of journey if she is to go to working place. please think with greater sympathy from the side of parents and family members of expected mother and new born. Our Hon'ble PM also desired that all efforts should be made to reduce the time taken for redress of a grievance from the existing 2 months period to 1 month.

Redress a grievance in 60 days, Modi tells babus

Diak Dasha timesgroup.com
23/3/2016

New Delhi: Sending strong message that delay in redressing grievances of people by three to six months is "unacceptable", Prime Minister Narendra Modi on Wednesday asked all department heads to put their system in place setting a deadline of 60 days to redress any grievance.



Sources said during his interaction with secretaries and chief secretaries through video conferencing under PRA GATI initiative, the PM said the government accord stop priority to redress grievances with focus on issues raised by women and widows. PM reiterated his directive for top officers to intervene in this matter, a statement said.

Sources said considering the special focus of new PM on addressing problems faced by people, most of the departments were busy monitoring grievances for the past fortnight. They said some of the departments are also coming up with mobile apps for lodging complaints and regular tracking.

On Wednesday, Modi said the government accord stop priority to redress grievances with focus on issues raised by women and widows. PM reiterated his directive for top officers to intervene in this matter, a statement said.

to working place. please think with greater sympathy from the side of parents and family members of expected mother and new born. Our Hon'ble PM also desired that all efforts should be made to reduce the time taken for redress of a grievance from the existing 2 months period to 1 month. DARPG, Government of India O.M No. K-11022/1/2016-PG (Part) dated 7-4-2016 (copy enclosed). please redress the grievance within 1 month and provide me progress information according to right to information Act 2005 & Grievance Redress Mechanism of Central and State Government.

Kamarkundu
Dist Hooghly
712407 WB



शिक्षा विकास
Women Empowerment

Thanking you
Krishnendu Das